

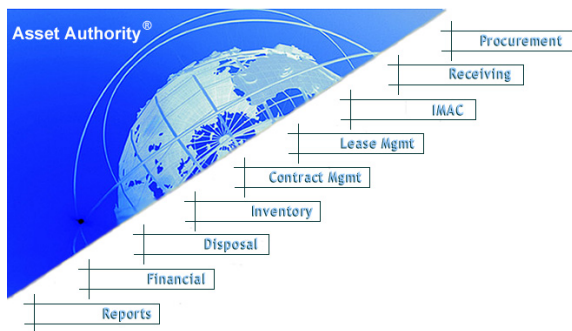
Asset Authority®

Complete, Continuous IT Asset Management

ventana
software

Asset Authority® provides a comprehensive framework and unmatched capabilities for web enabled enterprise level IT Asset Management solutions. It is an ideal product for organizations establishing or re-evaluating their IT Asset management discipline. Comprised of a robust and flexible data model, adaptive web interface, workflow and notifications, audit and reconciliation features, auto-discovery adapters, complete IMACD support, barcode scanner support, and ad-hoc reporting, Asset Authority® supports the most demanding IT Asset Management programs and practices.

Asset Authority® is an integrated solution package for enterprise level IT Asset Management that combines the technology of the LifeSpan® Lifecycle Process Management suite from Ventana Software, LLC and expertise gained through years of IT Asset Management solution design and deployment.



Extensive Management Capabilities

Asset Authority® covers the spectrum from simple asset inventory tracking to complete lifecycle management. IT assets can be stored to form standard configurations, Parent-Child asset relationships, or in asset/system (or seat) models.

Core capabilities include:

- Order Management (Procurement, Receiving)
- Inventory (location, owner, cost center, etc.)
- Configuration Management
- Financial/TCO
- Contract Management
- Lease Management
- Audit/History Trail

In addition to the core capabilities, user defined data groupings are also supported. The Asset Authority® data model is supported on Oracle and Sybase.

Workflow Notification

Workflow notification capabilities are provided to proactively alert users and administrators of pre-defined conditions such as contracts that will expire in the next 90 days. Notifications may be simple tests or contain specific data needed to take action. Notifications are fully configurable to the needs of the business.

Web Based UI

At the heart of the Asset Authority® solution is a full-featured web based GUI which provides incredible flexibility in how information is presented and user interaction is managed. Role based access gives complete control over what information can be viewed or altered by users. Both LDAP and local password access controls are supported, as is anonymous access, if desired. Results from queries may be emailed as .CSV files or other formats for quick user initiated ad-hoc reporting. Both form and tabular views are provided along with drill down flows for key business information. Based upon HTML and JavaScript, no special browser plug-ins are required.

IMAC Features

Many products have the ability to store and report on IT Asset Management information, but omit support for the most critical of IT Asset Management activities – IMAC's. Information regarding the installation, movement (physical or logical), or change of asset configuration (hardware OR software) is the cornerstone to keeping an asset inventory accurate. The base Asset Authority® product allows users to recall the current inventory settings for assets and to easily update them during IMAC activities or catch points. The embedded IMAC Assistant provides advanced IMAC capabilities including support for business rules, batch processing of physical inventory or audits, scanners, and Helpdesk initiated changes.

Service Tag	Serial Number	Class	Category	Model	Manufacturer	Description
4534419	090001990	SWITCH CHASSIS	OTHER	A52344	HEWLETT PACKARD	ASICA
456595	0446365	MODEM	OTHER	3610_A3_000	DISU	3610_A3_003

Audit and Reconciliation

Experts agree that periodic audit and reconciliation activities are required for an effective Asset management program. Asset Authority[®] provides a powerful reconciliation engine that users can tailor to meet their reconciliation methodology and needs. Each activity can have its own set of processing rules and parameters and provides detailed statistics from each reconciliation or audit activity.

Hardware and Software Discovery Adapters

Successful IT Asset Management solutions make effective use of hardware configuration and installed software information for technology, platform, and license management as well identifying differences in the managed and discovered inventories. Asset Authority[®] provides adapters for common discovery tools deployed as part of IT management strategies.

Remote Data Capture with Asset Patrol

The Asset Patrol option for Asset Authority[®] provides mobile data collection for receiving, audits, IMAC, and physical inventory. Utilizing either PalmOS or Windows Mobile based scanning devices, this remote data capture solution is tightly integrated with the Asset Authority[®] to ensure current data is available for users and that collected data is reconciled prior to updating asset records.

Asset Patrol provides for more accurate collection of data than traditional spreadsheet, standalone scanner, or external feed of data by ensuring that only valid values supported by the Asset Authority[®] installation are allowed. Typical areas of inconsistent or incorrect information, such as location, ownership, and product data are virtually eliminated.

The data collection activities available to Asset Patrol users is entirely controlled through the Asset Authority[®] GUI, allowing complete control on the activities to supported, data fields to be collected, and required data. The built in user security ensures only trained personnel have access and provides for a complete audit trail of all data change activities.

Expansion and Integration

The product architecture is open and flexible and readily supports customization or integration with other applications, systems, or technologies. The WSDL based web service and XML data interchange are commonly used. The web GUI may be expanded to access data in other systems, supporting a federated data model.

Professional Services

Ventana Software offers comprehensive consulting, implementation, customization, training, and development services, including:

- Process and Best Practice Consulting
- Product Installation, Upgrade, Migration, and Customization
- Custom Software and Web Development
- EDI and XML Interfaces
- IMAC Methodologies and Data Entry Panels
- Asset Discovery Methodologies
- Baseline Data Population and Data Migration

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Operating Requirements

Web Client	
Browser	Microsoft Internet Explorer 6 or higher. Netscape 7.2 or higher. Mozilla 1.1 or higher. Mozilla Firefox 1.1 or higher.
Display	800x600 resolution or better.

Web Server	
Operating System	Redhat Linux ES/AS 4.0 Microsoft Windows Server™ 2000 family Microsoft Windows Server™ 2003 family
Web Server	Apache 1.3 or higher Microsoft IIS 5 Microsoft IIS 6
PHP	5.0.3 or better
Processor	x86 Architecture, 1.6GHz minimum Duo-Core or Dual CPU recommended.
Memory	1 Gb minimum, 2Gb recommended.
Free Disk	No less than 1 Gb available for Asset Authority [®] .

Database Server	
Database Server	Oracle [®] 9i (9.2) Oracle [®] 10g (10.2) Sybase [®] ASE 12.5
Processor	x86 Architecture, 1.6GHz minimum Duo-Core, Quad-Core, or multi SMP recommended.
Memory	1 Gb minimum, 2-4 Gb recommended.
Storage	10 Gb minimum (data and log) RAID 5 recommended.

Company Background

An acknowledged expert in the design, deployment, and operation of IT Asset Management solutions, Ventana Software is an experienced provider of IT Management solutions, products, and services that encompass all major aspects of IT infrastructure management. Our mission is to provide solutions that are synergistic with the infrastructure and strategy of your business.

Our clients include companies in the United States, Mexico, and Canada.

Please contact us for additional information on how Ventana Software can add value to your IT Asset Management program.



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